

# WinCapWeb

# User Guide



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#### Setting up your WinCapWeb account

You will be or have been invited to create a WinCapWeb account with Eastern Suffolk BOCES.

Below is a sample of the e-mail that will be sent to you to create your account.

Within the e-mail there will be a link to a website to start the account creation.

#### Sample E-Mail

From: WinCapWeb AutoAdmin [mailto:admin@wincapweb.com]

Sent: Thursday, July 17, 2014 1:48 PM

To: Employee Name

Subject: WinCapWeb - Account Invite from Eastern Suffolk BOCES

#### Welcome!

You are receiving this email because you have been invited by Eastern Suffolk BOCES to create a user account.

To create your account, please click on the link below (or copy and paste it into an internet browser) and follow the instructions provided.

https://wincapweb.com/EmailLinksHandler.ashx?TypeID=7&type=1&id=8ce5abba-388a-4dbb-bd7c-a25b6ebf8848

If you have trouble creating your account, please contact your ganization's system administrator:

Help Desk

helpdesk@esboces.org

Click on this link to begin setup

#### Thank you,

- The WinCapWeb Team

If you do not receive an invite e-mail, please let your supervisor know and your supervisor will contact the Help Desk.



Only use this link to create your account. After creating your account, visit <u>www.wincapweb.com</u> Using the link in your invitation e-mail will not work for general login.

When you click on the link in the e-mail, an account registration process will display. If clicking on the link does not work, copy the link and paste it in your browser's address bar.

To begin the registration process, you will be asked to enter a new password and pick a security question.



When this is complete, click Next.

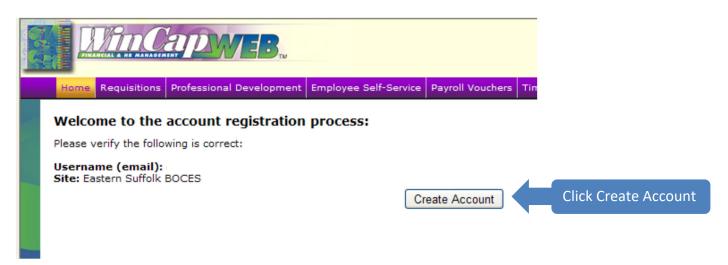
The next screen asks you to complete some demographic information.



When this is complete, click Next.

The final and most important step is to click on Create Account.

This final step will create your WinCapWeb account and bring you to the WinCapWeb main menu.



Once you have created the account you will have access to the Employee Self Service and Time Sheet Entry modules.

WinCapWeb is accessible through any internet browser, at home or at work, by going to www.wincapweb.com and using the username (email) and password you established.

#### Logging into WinCapWeb

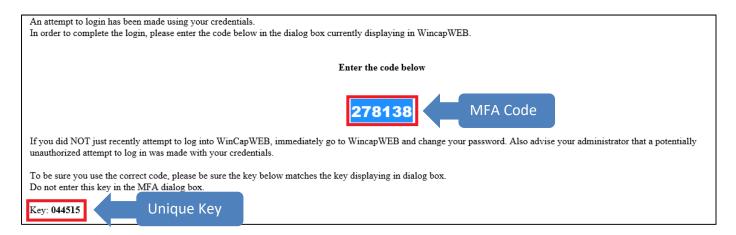
In order to log into WinCapWeb:

- 1. Open your Internet Browser and navigate to <a href="https://www.wincapweb.com">www.wincapweb.com</a>
- 2. Input your e-mail as your username and the password that was chosen during account activation.
- 3. Click the "Login" button.



4. A code will be sent to your e-mail that you will use to access the site. Visit your e-mail to open the message sent from "admin@wincapweb.com" with subject "WinCapWeb – Authorization Code"

Note: There is a Unique key listed in this e-mail that you can use to confirm the e-mailed code corresponds to the login attempt.



5. Enter the MFA Code from your e-mail into the "Enter Code" field and click "Submit Code"





If you experience any issues with this login process, please e-mail <a href="mailto:helpdesk@esboces.org">helpdesk@esboces.org</a> and include in the subject "WinCapWeb MFA Login"

If you have trouble logging into WinCapWeb, you should type your username and select the "forgot password?" link below the login button.

A prompt will appear and you should enter the e-mail address used during activation and then select "continue"

#### Forgot Password? - Have it reset:

Need Help? Contact Support



#### Forgot Password? - Have it reset: (Step 2)

Need Help? Contact Support



The second prompt will ask you to answer your security question.

You must enter the exact answer to the question that you had setup on the initial account activation.

Hit "Submit" once completed and you will receive a message that you must go to your email to complete the password reset process.



If you do not remember the answer to your security question or *WinCapWeb* is not accepting your answer, contact the Help Desk at helpdesk@esboces.org in order to have your WinCapWeb account reset.

The Help Desk will send you a "forgot password" email in order to complete the rest of the process.

You will receive an email where you must select the link within the email to reset your password

Dear Valued User,	
Someone has requested that the password for your account, username	, be reset.
If you did not make this request, please simply disregard this email; it is sent only to the addr	ess on file for your account.
To choose a new password, please go to the following URL:	
https://wincapweb.com/loginresult.aspx?id=2c6d20ac-d285-41dc-8f3b-d284c9b4da78	
Your request originated from .	
Sincerely, Harris School Solutions, a division of Harris	

The link will bring you to WinCapWeb where you must choose a new password. Once complete, select "change password."

This will automatically log you into WinCapWeb.

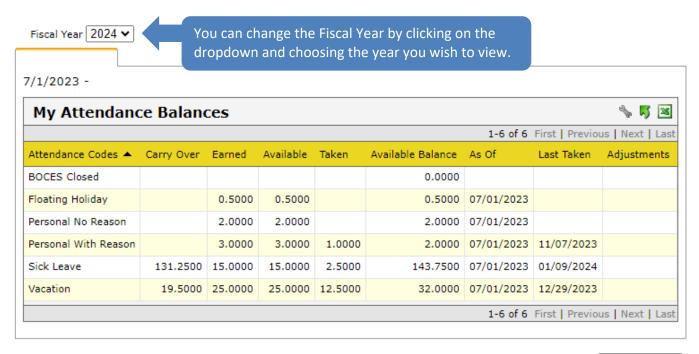
Welcome Timothy.Quigley@webtest.com, please change your password to continue. If this is not you, please click <u>here</u>.



To cancel your password reset, click HERE.

#### **Employee Self-Service: My Attendance Balances**

The attendance balances displays a summary of the type of time you have and used during the current fiscal year.



Last Refreshed: 11:12:27 AM Refresh Data

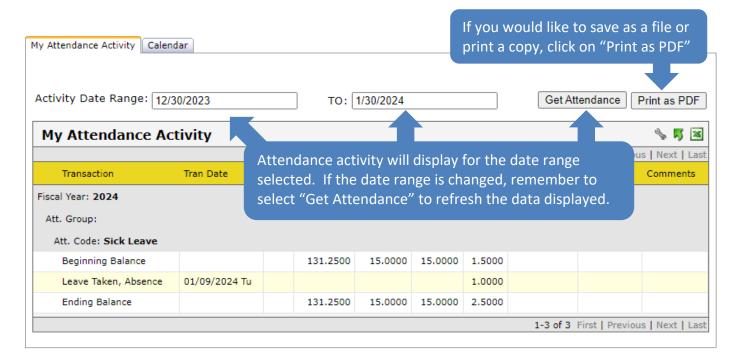
The table will display your attendance balances for the Fiscal Year listed above the table.

To see more detail behind the attendance balances, go to the attendance activity section.

### **Employee Self-Service: My Attendance Activity**

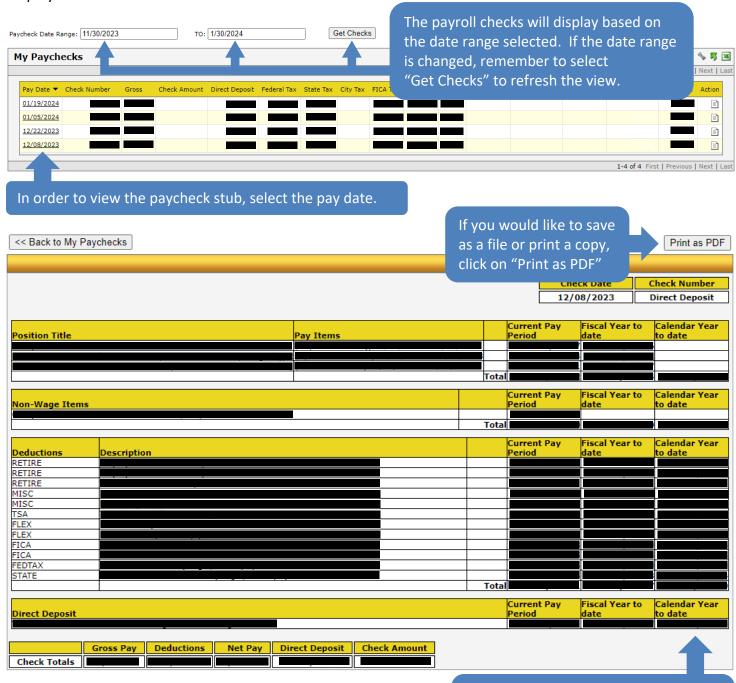
The attendance activity section will display all attendance transactions within the date range selected.

If you need to review your current available balance you will be able to see any posted, requested, and/or withdrawn requests, as well as adjustments, accruals and carry overs.



### **Employee Self-Service: My Paychecks**

Any paycheck stub you have received through *WinCap* may be obtained under the paychecks section of Employee Self-Service.



Your Year to Date (YTD) totals printed on the paychecks are as of the date you are viewing the paycheck stub.

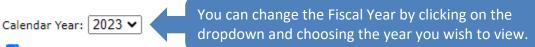
### **Employee Self-Service: My W-2s**

Any W-2 you have ever received from *WinCap* (2014 and beyond) may be obtained under the W-2s section of Employee Self Service.

W-2s may be obtained once ESBOCES has finalized for the calendar year.

#### My W-2s

Use this report to view, save, or print your IRS Form W-2s.
Until your organization finalizes your Form W-2 totals, you will receive a message that states 'Your W-2 is not ready to be printed at this time'



- Copy B—To Be Filed With Employee's FEDERAL Tax Return
- Copy C—For EMPLOYEE'S RECORDS This information is being furnished to the Internal Revenue Service. If you are required to file a tax return, a negligence penalty or other sanction may be imposed on you if this income is taxable and you fail to report it.
- ☑ Copy 2—To Be Filed With Employee's State, City, or Local Income Tax Return

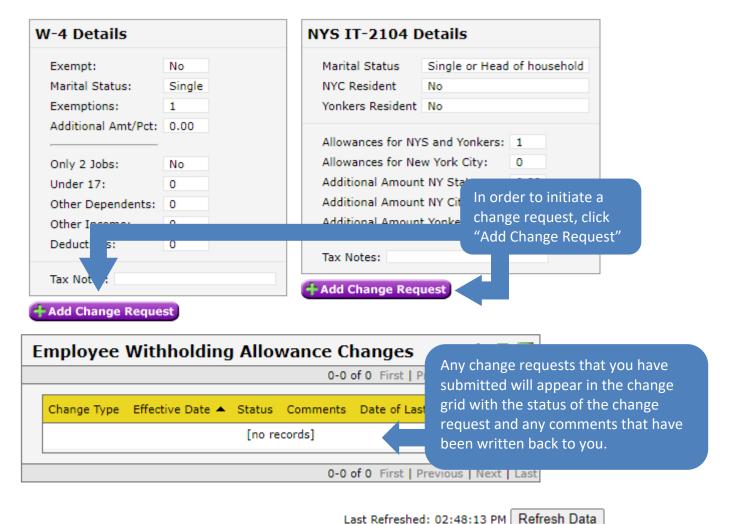
Print as PDF



To view, save as a file, and/or print a copy, click on "Print as PDF"

### **Employee Self-Service: Employee Deductions**

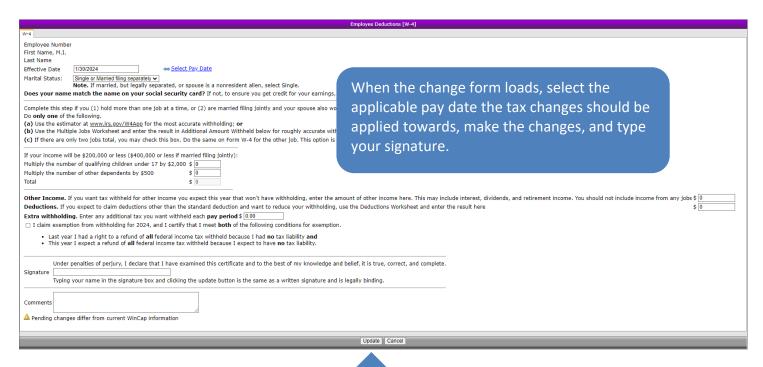
The Employee Deductions section will show you your current NYS IT2104 and W4 status and allow you to initiate change requests.



Last Refreshed: 02:40:13 PM Refresh Data

After you click add a change request, the below will appear.

#### Complete the fields as indicated:

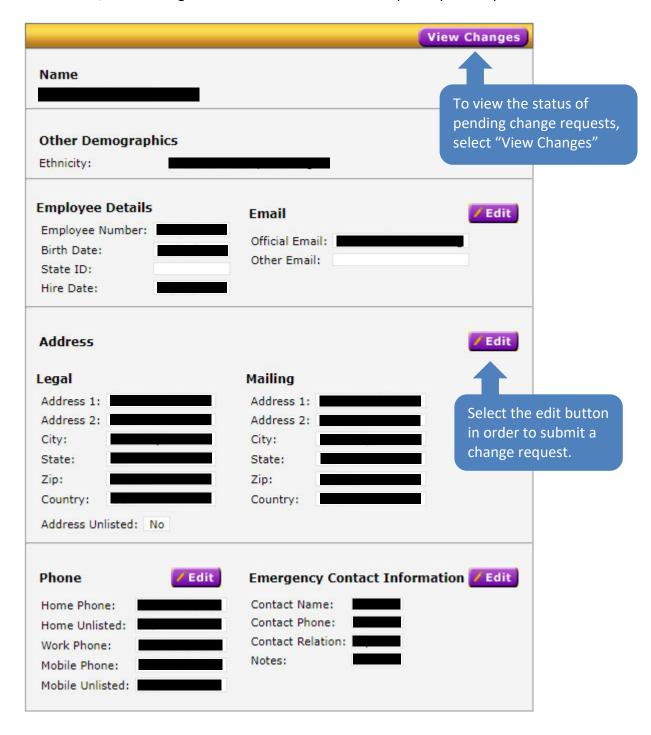


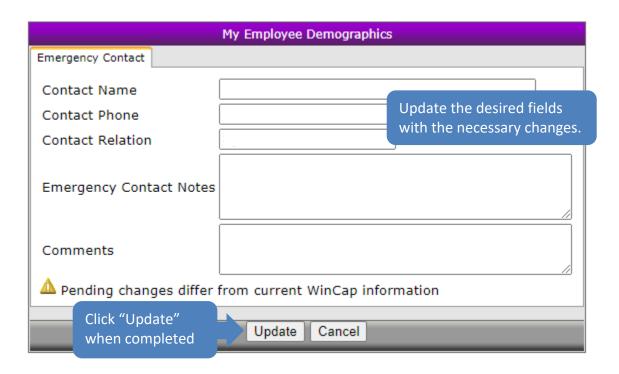
Once the form is completed, select "Update" to submit the change request

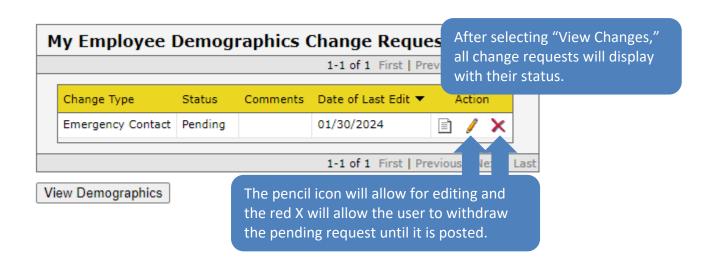
#### **Employee Self-Service: My Employee Demographics**

You may review your demographic information and initiate electronic change requests for phone number, address, name, or emergency contact information under the employee demographics section.

Please note, these changes have to be reviewed and accepted by the Department of Human Resources.







#### **Employee Self-Service: My W-2 Consent Elections**

If you wish to receive your original W-2 through *WinCapWeb* only and no longer have a paper copy print through the payroll office you may manage your consent elections and elect to not print your W-2 through payroll.

IRS Regulations state that employees must consent in order to receive their Original W-2 form electronically. By consenting, you agree to return to this web site in January of the appropriate year (e.g. W-2 for 2010 will be available in January 2011) to access your W-2 form on line by following the below intructions.

#### SYSTEM REQUIREMENTS

- 1. Adobe Acrobat 4.0 or Higher
- Supported Internet Browsers: Internet Explorer TM (5.0 and higher), Mozilla
  Firefox (1.5 and higher), and Safari (1.2) along with the appropriate operating
  system specified by the browser application.

#### **HOW TO PRINT YOUR W-2 FORM ONLINE**

Follow the below instructions:

- 1. Select the Print W-2's option from the Employee Self Service
- Select the correct calendar year and options to print. Your W to be printed and attached to a Federal, State, or, Local incom
- 3. Click the 'Print as PDF' button.

The W-2 Consent Elections page outlines the system requirements for retrieving your W-2 and instructions on how to print

#### SCOPE AND DURATION OF CONSENT

Your consent will be valid for all subsequent tax years unless consent is revoked by you, or your company will notify you in the event that this service will not be supported for a future given tax year.

#### PAPER STATEMENT

Your W-2 will be furnished on paper if you do not consent to receive it electronically.

#### WITHDRAWAL OF CONSENT

You may revoke your consent and receive your W-2 in a paper form delivered by your employer.

Current Selection: Distribute W-2's Electronically

Your current election will be displayed

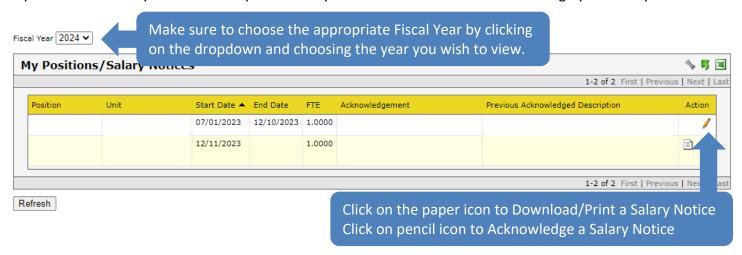
Please enter your WinCapWeb password as your electronic signature. By entering your WinCapWeb password you understand that you are changing your W-2 Consent Elections.

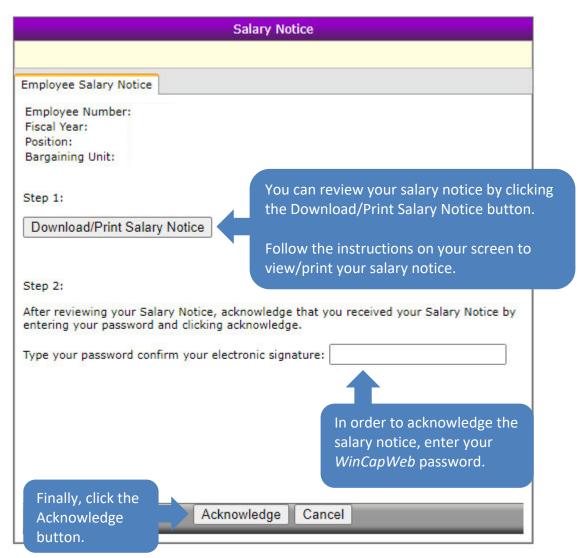
Withdraw Consent Cancel

Typing in your *WinCapWeb* password and selecting "Consent" or "Withdraw Consent" will check a flag on your employee record indicating if your W-2 will be printed through the Payroll office or retrieved through *WinCapWeb* Employee Self-Service.

### **Employee Self-Service: My Positions & Salary Notices**

My Positions & Salary Notices allow you to view your Position Details and acknowledge your Salary Notices.





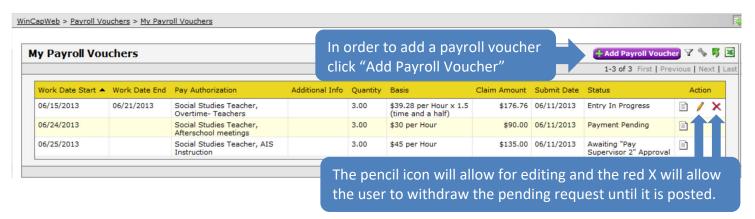
#### **Payroll Vouchers: My Payroll Vouchers**

"My Payroll Vouchers" under the Payroll Vouchers menu is where an employee can submit, approve, withdraw or view their payroll vouchers. If you have access to Payroll Vouchers, you will see the Payroll Vouchers menu listed on your purple ribbon menu.

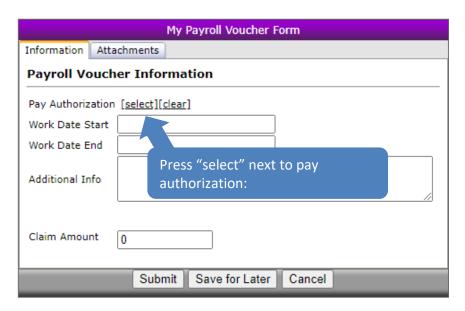
Select "My Payroll Vouchers" from the Payroll Vouchers menu within WinCapWeb.



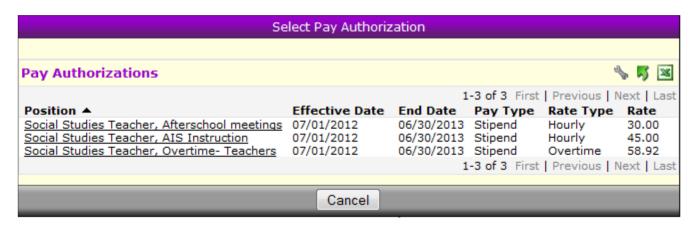
The "My Payroll Vouchers" grid will display all of the payroll vouchers submitted and their current status.



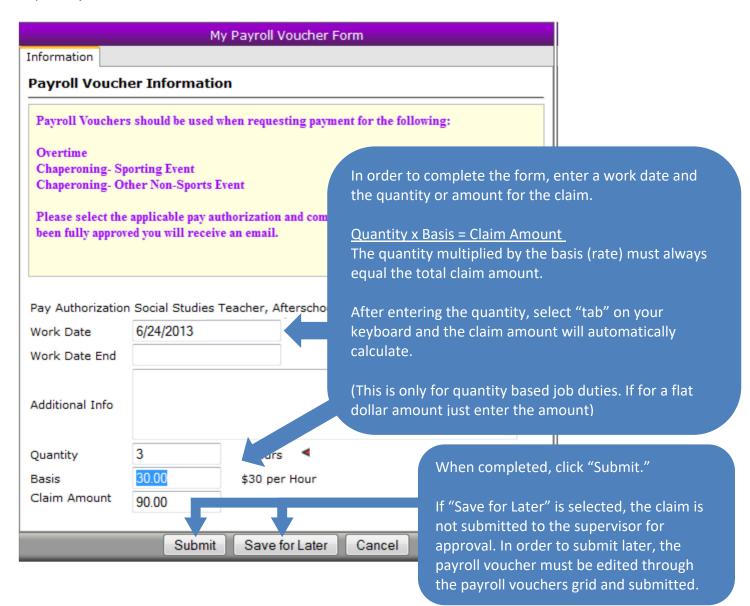
The "My Payroll Voucher Form" will open up in a new window. In order to begin completing the form, a pay authorization must be selected for the job/duty the claim is being submitted for.



A list of the authorized job/duties will appear and the applicable one must be selected:



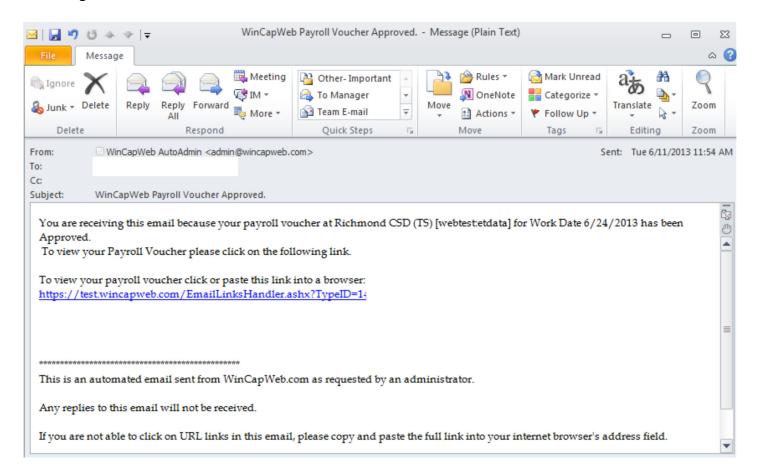
Once the pay authorization is selected, the form will be modified to display the appropriate basis or rate where a quantity must be entered, or an amount where the claim amount must be entered.



When "submit" is selected, the form will close and the additional payroll voucher will display under the "my payroll vouchers" grid.



When a payroll voucher has been fully approved, disapproved, or cancelled an email is sent to the user indicating the status.



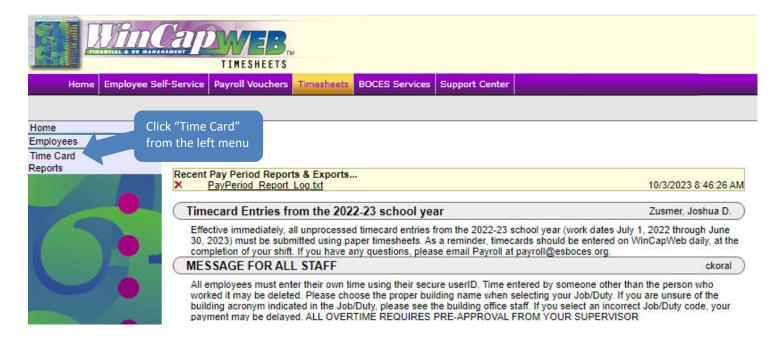
#### Timesheets: Accessing the Time Card

Once you have successfully logged into WinCap Web, by selecting "timesheets" on the purple toolbar you may access the Timesheets Web Module.



Once "Timesheets" is selected you will enter the Timesheets home page where you will see a "Welcome" greeting and any messages that have been posted by Administrative staff.

On the left hand side of your screen the Timesheets Menu will display. In order to access your timecard you must select "Time Card" from the menu.

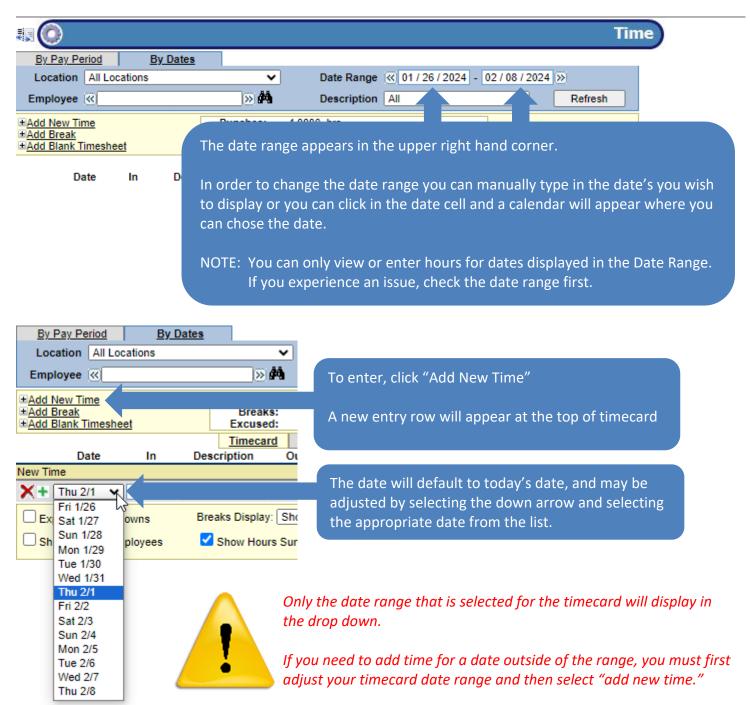




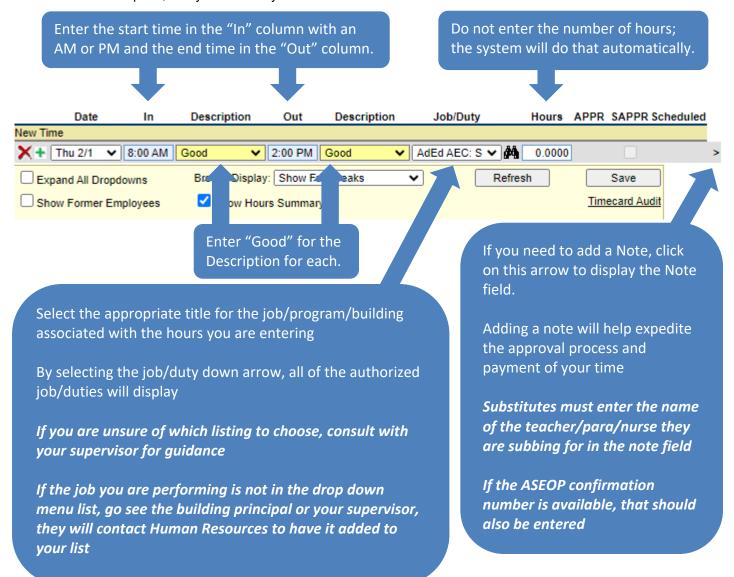
If the Time Card menu does not appear, hover over the Timesheets menu and click "My Timesheets Logins." Then click the pencil icon to the right of the "Employee" listing. In the screen that loads, make sure "Set as Default" is checked (it is ok if this is checked and greyed out) and click the "Update" button located at the bottom. Then click Timesheets.

#### Timesheets: Time Card Entry

By selecting "Time Card" from the timesheets menu your timecard will appear for a current date range based on the date that you are logged in.



Once you have selected the appropriate date from the drop down list, you will need to enter your Time In and Description, Time Out and Description, and your Job/Duty for the time worked.



Once you have completed entry to these fields, click the "Save" button, either above or below the entry area to save the time entry.

#### **Timesheets: Meal Break Times**

If you take a meal break, the time for that break needs to be entered.

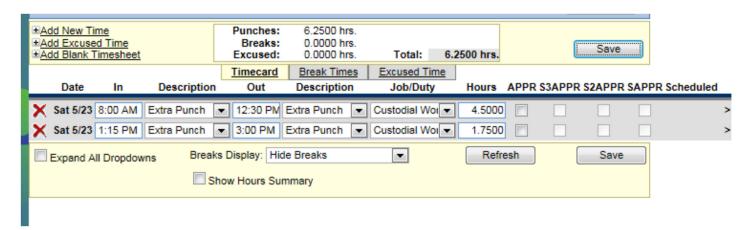
When a meal break is taken, two entries should be added, one for the time before the meal break and one for the time after the meal break.

#### Meal breaks are required when working 6 hours or more.

Click add new time and select date, enter time in and time out before meal break.



For the time worked after the meal break, click add new time and select date, enter time in and time out after the meal break.

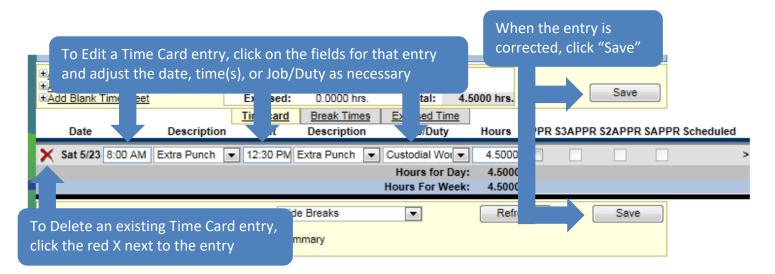


There will be 2 entries for the day, one before the meal break and one after the meal break.

### Timesheets: Correcting, Editing, or Deleting a Time Card Entry

If a time entry has not been approved it can be edited.

To edit an existing entry, select Time Card from the main menu.





If any of the boxes to the right of your entry are checked, it has been approved, to some extent, by your supervisor/approvers, and you will not be able to edit or delete that entry.

Please contact your supervisor or approvers; they will need to "un-approve" the time before you may edit or delete the entry.

### **Timesheets: Printing Your Time Card**

Timecard data is saved from the day you have started with timesheets and does not get removed once approved.

If you wish to see your timecard for three months prior you can navigate to your timecard by changing the date range. The data will still be displayed for you to view.

If you prefer to print your timecard you may access the timecard report under the main "timesheets menu" under the "reports" section.



By selecting "reports" the time reports section will appear.

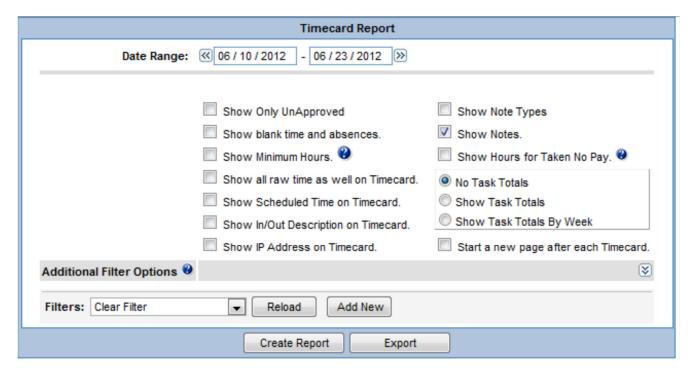


By selecting "Time" all applicable reports that you have access to will appear.



Select "Timecard" in order to open up the Timecard Report.

The Timecard Report form will open up on your screen where you have the ability to change the date range and also include optional data within the report.



Once you have the applicable date range chosen and the options you would like to display selected you may receive a "PDF" of the report by selecting "Create Report."

A pop up of the PDF report will appear. You may select the "print" icon on your report to print out the report.

#### Time Card Report By Employee

Employee Count: 1

Dates: 6/10/2012 - 6/23/2012 [Showing Notes] [Not Showing Taken No Pay Hours]

\* - When dates are followed by an asterisks(\*), the time record crosses multiple days

#### Tepper, Susan [Clock ID: 990174974, Payroll ID: 02670]

					_	
	Date	In	Description	Out	Job/Duty	Hours
Mon	06/11/2012	6:15 AM		10:15 AM	Bus Driver	4.0000
Mon	06/11/2012	1:45 PM		4:00 PM	Bus Driver	2.2500
						6.2500
Tue	06/12/2012	6:15 AM		9:15 AM	Bus Driver	3.0000
Tue	06/12/2012	11:00 AM		1:00 PM	Bus Driver	2.0000
ı	Note SED Train	ning - Approv	ed by Supervisor			
Tue	06/12/2012	1:45 PM		4:00 PM	Bus Driver	2.2500
						7.2500
Wed	06/13/2012	6:15 AM	Sick	9:15 AM	Bus Driver	3.0000
Wed	06/13/2012	1:45 PM		4:00 PM	Bus Driver	2.2500
						5.2500
Thu	06/14/2012	6:15 AM		9:15 AM	Bus Driver	3.0000
Thu	06/14/2012	1:45 PM		4:00 PM	Bus Driver	2.2500
						E 2500

## **Helpful Hints for Time Sheet Entry**

#### When do I actually enter my time worked?

Time should be entered regularly, daily is best.

All time for the pay period must be entered by the last day of the work period listed in the published Payroll Timesheet Submission Schedule.

Time entered after the last day in the work period may not be paid until the next pay period.

#### Can I enter my time for the whole week in advance?

Short answer is No.

Time should never be entered in advance; time should be entered at the end of the day after the time has been worked.

#### Do I have to enter AM and PM with my in and out times?

Yes, AM or PM is required in *WinCapWeb*; unfortunately the system will default always to AM making it necessary to enter PM when you work in the afternoon or evening.

As an example, you work 9:30AM to 3:30PM and you forget to type PM. This will default to 9:30AM to 3:30AM and will calculate 18 hours instead of 6 hours.

This time will not get through the approval process and it could delay your payment for the time.

### What do I put in the field labeled Job/Duty?

When you click on the drop down arrow, all of the jobs you have been hired for are listed.

You must select the actual job you are performing for the specific date and time.

# There are multiple Job/Duties listed when I click on the drop down arrow, how do I know which one to select?

It is critical to select the correct Job/Duty. This field identifies your rate of pay as well as the supervisor who will be approving your time. Selecting the wrong one could delay your payment for this time.

The Job/Duty you are performing should be listed as part of the description; in many cases, the building acronym is also listed. As an example, "Sub Teacher BAC Special Ed" will show in the drop down, this is a Substitute Teacher in the Bellport Academic Center (BAC) for the special education program.

If this is the work you did for the day, this is the job/duty you should select. It is extremely important to select the correct job/duty as the job/duty selected determines the approval path. Selecting an incorrect job/duty will delay your payment.

If you are unsure of which job/duty to select, ask the office staff in the building where you are working and they will assist.

# What do I do if I don't see the correct Job/Duty in my drop down menu list?

If the job you are performing is not in the drop down menu list, go see the building principal or your supervisor, they will contact Human Resources to have it added to your list.

### I'm a substitute, how do I indicate who I am subbing for?

In the notes field, all substitutes must enter the name of the person they are subbing for. If the ASEOP confirmation number is available it should also be entered.

There is a ">" symbol to open the notes field on the right side of the line where date and times are entered.

#### I'm working overtime; do I enter the whole day or just the extra hours?

When entering time, only the extra hours you work should be entered not the whole workday.

For example, your normal work day is 8 am to 4 pm and you work until 5 pm. You would enter 4 pm to 5 pm as your overtime.

Only time in addition to your normal work day should be entered.

#### I made an error entering my time, can I delete it?

Time can be deleted until it is approved by your supervisor by clicking on the red X on the left side of the line item. If the time has been approved, notify your supervisor.

Depending on where the time is in the approval process your supervisor may be able to "unapprove" it and you can then delete it; if not, your supervisor will contact the payroll office.

#### Where to Get Help

If you are having a problem or need help, e-mail the ESBOCES help desk at <a href="helpdesk@esboces.org">helpdesk@esboces.org</a>.

Please put *WinCapWeb* in the subject line, describe the problem in the body of the e-mail and include your name and a daytime phone number.